

# Case Study

## Defective Drywall Remediation

### Covington, Louisiana

This is one of the first homes to be remediated under the BESI endorsed protocol. The remediation process commenced in November 2009 with completion in April 2010.

**Background:** The home was purchased in 2007, approximately one year later the builder contacted the owner and had an inspection performed to verify if the home had Chinese manufactured drywall; additionally, the owner had an inspection performed. The inspections confirmed the presence of Chinese manufactured drywall; the consultant was onsite during one of the inspections and witnessed 10 out of 10 samples branded Knauf.

Preservation of evidence was completed according to standards set forth by Judge Fallon in Pre-Trial Order No. 1(B). Duplicate samples of the drywall were taken; one set was delivered to the owner's attorney and the other set was delivered to the mediator.



**Consulting Company:** Healthy Home Solutions

**Assistant Consultant:** Air Testing Associates

**Remediation Company:** Elite Industries

**Assistant Remediation Company:** MTR, LLC

**Details of Interest:** Expensive oriental rug was sent to professional cleaners and Nano-Scale assisted the cleaners by providing their product to clean the rug. The BESI endorsed protocol was followed with a few minor tweaks, such as providing a laser particulate count after the demolition phase to provide the owner with a quantitative measurement and the forced thermal desorption process was extended due in part to the outside temperature being 49° in December.

The Seiler residence was completed, the owner has moved back home, and the documentation has been provided to National Warranty Corporation for the proposed warranty. Truly a team effort which resulted in a successful remediation of the Seiler's residence.

Congratulations to all those that made this a true success story!

The information contained in this case history is believed to be accurate and was obtained from sources BESI believes to be reliable; however, BESI does not make any guarantees as to the accuracy of the information.